

# Through the back-door: How Australia and Canada use working holiday programs to fulfill demands for migrant work via cultural exchange

Journal of Industrial Relations  
2023, Vol. 65(1) 88–111  
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Relations Association (ALERA) 2023  
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DOI: 10.1177/00221856221131579  
journals.sagepub.com/home/jir



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## Abstract

In Australia and Canada, working holidaymaking is rationalized on the basis of encouraging cultural exchange among youth. Yet, in both countries, there is mounting evidence that working holiday programs are operating as back-door migrant work programs to help fill demands for labor in occupations and industries characterized by precarious jobs undesirable to locals. As scholarship on working holidaymakers' labor market participation is more developed in Australia than in Canada, and administrative data available are also more extensive therein, this article sheds new light on the Canadian case vis-à-vis the Australian example. In exploring regulatory strategies adopted by these two settler states and their effects, comparative analysis of administrative data and historical and contemporary immigration and labor and employment laws and policies reveals how nationally specific program design can foster similar ends: precariousness among participants in the industries in which working holidaymakers are concentrated, including agriculture, tourism, and accommodation and food services. It also shows that stratification between working holidaymakers more closely approximating the image of the “cultural sojourner” and those who are effectively migrating for work purposes takes shape principally along the lines of source country in both countries.

## Keywords

Working holidaymaking, migrant work, Australia, Canada, international mobility

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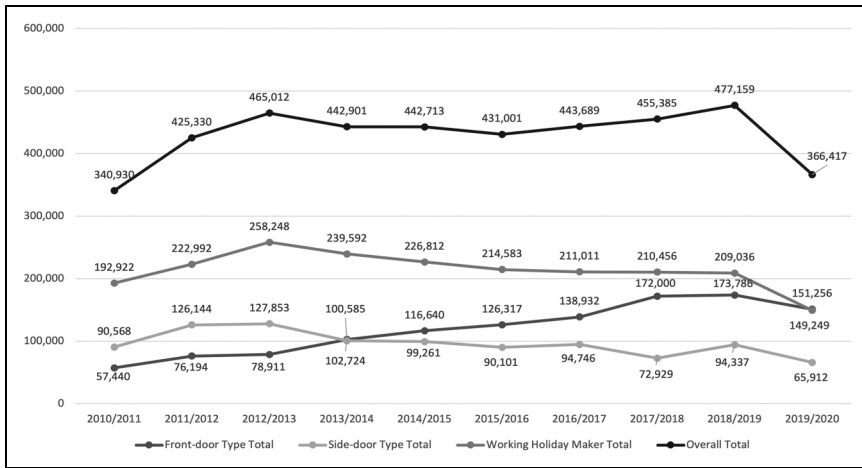
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In the last several decades, there has been considerable growth in international migration for employment on a temporary basis to settler states. Part of the appeal of temporary migrant work programs for receiving states is the limited socio-economic rights, protections and entitlements accorded to workers, often on the basis of deeply racialized and colonial dynamics. Yet recent years have been characterized by shifts in the architecture of programs in response to public anxiety surrounding rising rates of unemployment among citizens and permanent residents and mounting evidence of exploitation among particular groups of migrants. One reflection of such shifts is the growth of cultural exchange programs – such as au pair, study abroad and working holiday programs – presumed to involve free movement of affluent migrants and designed to fulfill non-work objectives that nonetheless permit employment. Yet the nature of such programs is ill-defined and participant outcomes are poorly understood.

Australia and Canada, two geographically and industrially diverse settler colonial states with similar labor market needs, are at the forefront of these developments. Starting in the late 1990s, as international migration for employment on a temporary basis expanded in both receiving countries (Fudge and Tham, 2017; Howe et al., 2019; OECD, 2019; Vosko, 2020), working holiday (WH) programs grew in scope and magnitude (Figures 1 and 2). WH programs are characterized by significant structural consistency in Australia and Canada: they promote cultural exchange and tourism among youth; they are pursued largely via reciprocal interstate agreements; they provide entry on non-permanent bases; and, they involve the issuance of open work permits. In the Australian context, a well-developed body of literature reveals how WH programs fostering cultural exchange also help fulfill demands for labor in oft essential occupations and industries characterized by precarious jobs undesirable to locals; indeed, this scholarship illustrates how working holidaymakers (WHMs), like other migrant workers, can address what Sassen (1980: 60) originally described as “relative labor scarcities” and industrial relations scholars contemporaneously dub “qualitative labor shortages” (e.g. Baines and Sharma, 2002). Yet scholarship on WHMs’ labor force participation in Canada is less developed.

Adding a comparative dimension to prevailing studies of working holidaymaking, this article seeks to shed greater light on the Canadian case via the Australian example, while exploring the logics of these countries’ different programs vis-a-vis exploitative processes shaping temporary labor migration to settler colonial states. In addressing these lacunae, it interrogates the nature and effects of WH programs. Sketching their contours, with attention to the industries in which WHMs labor and their associated conditions of work, it analyzes administrative data, historical and contemporary immigration and labor and employment laws and policies, as well as interstate agreements, shaping program design. The analysis reveals a common dynamic underlying the utilization of programs in Australia and Canada: while encouraging cultural exchange among youth is their common rationale, Australian and Canadian WH programs operate increasingly to fill “qualitative labor shortages.” They are a product of these large geographically dispersed settler colonial states, whose populations are concentrated in urban settings, struggle with chronic labor shortages in rurally located industries, such as agriculture and resource extraction, as well as service-economy occupations in urban centers. Yet these two

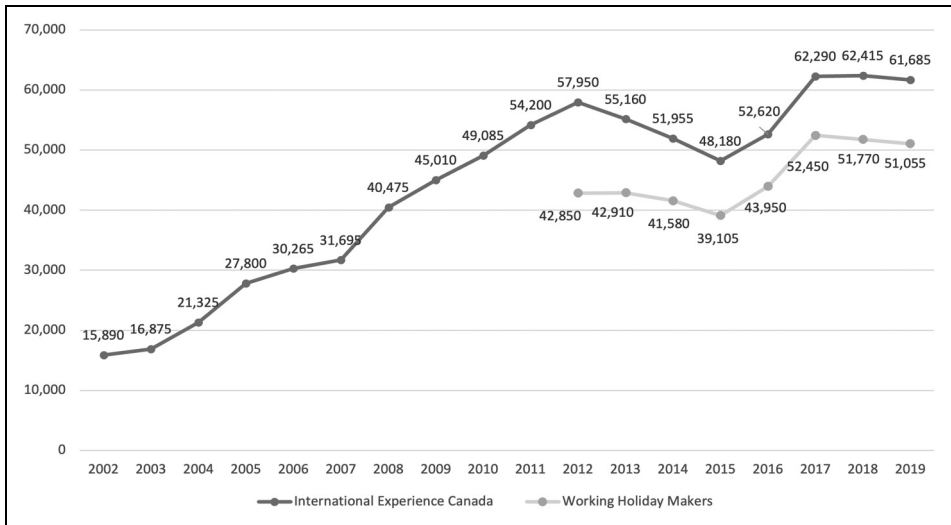


**Figure 1.** International migration for employment, Australia (visas granted), by overarching program type, 2010/11 to 2019/20.

Notes:

1. Sources: Department of Home Affairs (2020c): Tables 2.0 and 2.3.
2. Unit: visas granted by financial year.
4. Side-door programs are distinguished here (and in Figure 3) as those requiring some form of labor market testing. In each case, prior to hiring through these streams, employers must demonstrate that they were unable to fill the position with a local worker (e.g. by providing evidence of efforts to advertise and fill the position locally). Programs are thus employer-driven and typically involve the issuance of a closed (i.e. employer-specific) work permit.
5. Front-door programs are those that typically do not require any form of labor market testing, and often do not require that visa applicants have secured a job offer prior to arriving. These programs thus often (though not exclusively, e.g. in the case of intra-company transferees) involve the issuance of an open work permit.
6. The across the board drop in FY 2019/20 reflects the impacts of the COVID-19 pandemic.

settler states adopt somewhat different regulatory strategies to achieve this end, resulting in inverted trajectories. In Australia, WHMs are highly concentrated in agriculture, a rural industry defined by longstanding shortages of low-wage seasonal labor in high-income countries due to the undesirable conditions associated with this work. Moreover, due to persistent demands for labor flexibility, insofar as WHMs are not subject to the same regulations as those enrolled in agricultural migrant work programs, only those employed in this industry and a few others deemed essential are permitted extensions to their visas, producing a distinction between WHMs from relatively affluent source countries – more closely resembling “cultural sojourners” – less likely to seek extensions and WHMs from relatively less affluent countries, particularly those in which English is not a dominant language, more likely to engage in repeat participation. In this way, such Australian “cultural exchange” programs reproduce precarious employment and tenuous residency status associated with temporary labor migration programs characterized by greater exploitation. Albeit growing, Canada’s WH program is of smaller magnitude, and reflects a sharper policy distinction between cultural exchange and migrant work



**Figure 2.** International Experience Canada and working holiday makers (work permit holders), 2002–2019 (calendar year).

1. Sources: IRCC (2020b, 2020c).
2. Values between 0 and 5 are suppressed, all values are rounded to the nearest 5 to maintain anonymity.
3. Working Holiday Makers included in International Experience Canada total; shown as dashed to demonstrate contribution to overall program size.
4. Prior to 2011, International Experience Canada functioned as a single overarching program without internal distinctions between Working Holiday Makers, Young Professionals and International Co-ops. As such, prior to this time it is not possible to identify Working Holiday Makers through administrative data. In each year since the program’s reorganization, Working Holiday Makers have accounted for more than 80% of work permit holders in IEC.

programs. Still, this distinction is not watertight. Canada extends lengthier visas, opening up greater access to permanent residency, to WHMs closely approximating “cultural sojourners” from a few affluent source countries in which one of its official languages is dominant. Yet, in this context, characterized by the contraction of tightly regulated side-door programs coupled with the limited scrutiny of WH program, existing data reveal that many WHMs are subject to corrosive conditions in the essential and/or front-line industries in which they are most concentrated (e.g. accommodation and food services) – emerging trends obscured by the image of the “cultural sojourner” as illustrated by the Australian case.

In developing these contentions, the ensuing analysis unfolds in four parts. Section one introduces the conceptual framework for the inquiry, utilizing the conception of doors of entry to locate where WH programs lie along a continuum of state-sanctioned<sup>1</sup> de facto labor migration programs. Section two offers an overview of the shifting architecture of international migration for employment on a temporary basis in Australia and Canada from the turn of the 21st century to the present. Tracing the character of this major

subset of programs, section three sketches the contours of WH programs in Australia and Canada.

Next, section four profiles WHMs' social location, the industries and regions in which they work, the duration of their participation, and their conditions of employment, finding that tenuous residency status and precarious employment among WHMs unify the Australian and Canadian cases and that neither country's WH program(s) promote cultural exchange exclusively. Administrative data available on Australia point to the acute and entrenched insecurities confronting WHMs, particularly those from source countries in which English is not a dominant language (FWO, 2016: 25), especially those working in agriculture. In turn, data available on the Canadian case suggest that many WHMs, of whom considerable numbers work in industries in which precarious jobs are common (accommodation and food services), confront insecurities akin to those facing racialized migrant workers enrolled in the country's longstanding migrant work programs in agriculture.

The inquiry concludes by suggesting that WH programs use the rhetoric of cultural exchange to justify recruiting young people in need of funds for overseas travel in attempt to fill essential yet undesirable jobs. In Australia, the assumption that WHMs are cultural sojourners leaves those in sectors such as agriculture devoid of sufficient rights and protections – factors that may lead employers to rely more heavily on WHMs than migrant workers entering through more regulated programs of relatively recent origin. Distinctively, despite similarities in program design, the expansion of WH programs in Canada is moderated by the country's resilient migrant work programs in agriculture, vital context for WH programs' smaller magnitude. The comparison thereby underscores how these two settler states' regulatory strategies lead to similar ends: internal stratification, principally on the basis of source country, between those WHMs more closely approximating “cultural sojourners” and those resembling “migrant workers” responding to qualitative labor shortages. It also highlights the consequential effects of this stratification within the expansive Australian WH programs, deeply relevant outcomes for the growing Canadian counterpart and industrial relations scholars studying program design and its effects.

### **Working holiday programs: cultural exchange or back-door entry for temporary labor migration?**

To understand distinctions among those select migrants granted temporary entry into a receiving state, a large body of scholarship engages the conception of “doors of entry” – front, side and back (Zolberg, 1989: 406). Applied to analyses of state-sanctioned international migration for employment on temporary bases, the notion of “front doors” refers to “official... [and direct] channel[s of migration]... through a fortified regime” typically providing pathways to permanent settlement (see e.g. Wright and Clibborn, 2017: 166). Distinctly, “side-door” entry is said to involve labor migration, normally on a permanently temporary and often repeated basis (Rajkumar et al., 2012), via official channels often requiring a labor agreement to be made before the receiving country grants visas

to workers (Howe et al., 2019: 217). In contrast, state-sanctioned “back-door” entry involves the provision of “visas with a non-work purpose” that nevertheless permit employment (Howe et al., 2019: 221).<sup>1</sup> With this type of visa, while migrants may engage in *de facto* temporary labor migration, albeit different from the prototypical agreement-based and regulated side-door variety, the degree to which they participate in the receiving country’s labor force is often unknown – as is the impact of their participation where it takes place.

Front-door entry is presumed to accord migrants with relatively stable residency status and pathways to permanent residency. Entering in this manner also typically entails free movement in the labor market and family accompaniment, including in the short term – that is, security of presence, access to, minimally, spousal work permits as well as the full range of settlement services (Rajkumar et al., 2012). Side-door entry is, in contrast, associated with “vexed and contingent” pathways “embedding low wages and conditions” as it often involves programs recruiting migrants, assumed to be less economically desirable, to fill essential jobs undesirable to many locals in sectors such as agriculture and care work (Howe et al., 2019: 216). Canada’s longstanding Seasonal Agricultural Worker Program (SAWP), for instance, functions as a prototypical side-door entry program recruiting migrant workers, many of whom are racialized and from relatively low-income countries (i.e. Caribbean states and Mexico) and many of whom migrate to Canada annually, under bilateral labor agreements. Yet the distinctions between programs providing for front- and side-door entry are not absolute. Investigation into the Canadian case points to stratification among participants enrolled in certain “front-door” mobility programs, such as the Post-Graduation Work Permit Program, which provides a pathway to permanent residency to those accruing sufficient qualifying employment, especially along the lines of source country and gender (Vosko, 2020). Such investigation suggests that migrants from countries that have been permitted entry historically yet restricted from permanent settlement on account of explicitly racist immigration policy, such as China and India (Cho, 2002; Mongia, 1999), may still experience precariousness in employment and residency status despite participation in such programs.

Unlike front- and side-door entry, there is a paucity of scholarship investigating state-sanctioned temporary labor migration through the back-door and its associated conditions. Yet, to the extent that back-door entry – as *de facto* temporary labor migration – has been studied in settler states, literature on cultural exchange programs reveals “a discursive and regulatory construction of work as primarily cultural, as opposed to economic, activity,” fostering precariousness among participants in programs imagined as fulfilling non-work purposes (Bowman and Bair, 2017: 8). It also illustrates how these same programs permit, and occasionally incentivize, participation in jobs cast as essential yet undesirable to locals, such as au pairs, WHMs, and other cultural exchange visa holders. Several studies focusing on Australia illustrate WHMs’ precariousness in employment and link it to their ambiguous status as both overseas travelers seeking extended cultural experiences and workers (Reilly, 2015; Robertson, 2014; Tham and Fudge, 2019). Studies on Canada taking this focus are few, although some emerging examinations of the experiences of youth engaged in cultural exchange programs point to the precariousness of their jobs (on WH programs, see Helleiner, 2017; on youth

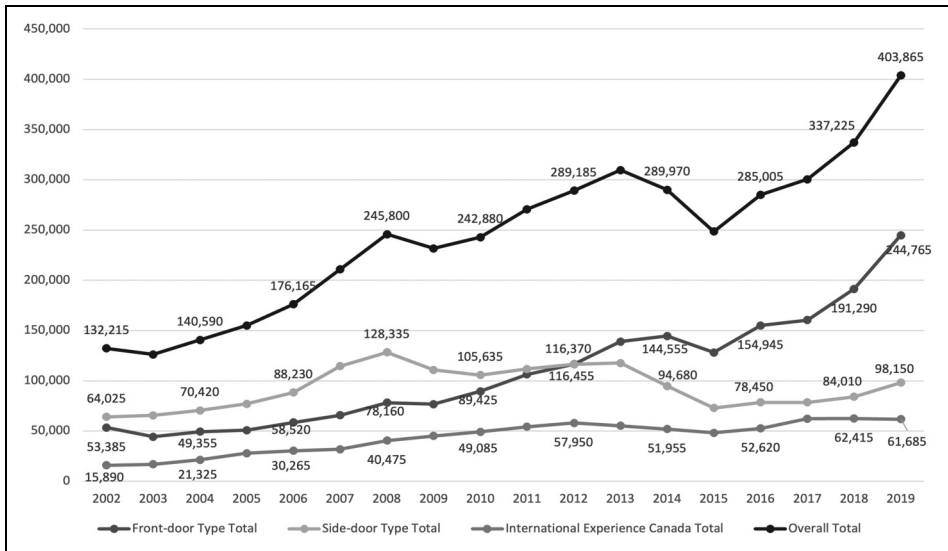
mobility programs under International Experience Canada (IEC), see Coderre and Nakache, 2021). Still, few investigate the nature and contours of “cultural exchange” programs designed to fulfill non-work objectives, specifically WHM programs, vis-à-vis longer-standing side-door programs aimed at filling essential jobs (for an exemption, see Howe et al., 2019). Fewer still examine such programs with attention to source country dynamics, as well as processes of racialization informing immigration policies in white settler colonial contexts historically.<sup>2</sup> This gap in the literature flows partly from the fact that some WHMs reflect the dominant conception of the “cultural sojourner” – in Australia and Canada, this segment is comprised of travelers, from relatively high-income source countries seeking to earn money to fund their long-term tourism. Yet, arguably, a growing proportion of WHMs are more accurately cast as migrants entering through the back-door, a form of entry that findings below suggest suits employers seeking “flexibility” (i.e. migrants enrolled in less closely regulated side- and/or front-door programs), to engage in employment and motivated to secure repeat participation. Despite the difficulty of separating such migrants from cultural sojourners within WHMs, an objective of this inquiry is to discern patterns fostering stratification among this group.

### **Programs geared to international migration for employment on a temporary basis: comparing Australia and Canada**

In Australia and Canada, whose post-war migration regimes were founded, despite their exclusions, on notions of permanent immigration and settlement, in recent decades international migration for employment on a temporary basis has become the norm.

Australia long resisted introducing official guestworker programs such that, beginning in 2013, the number of visa grants under such streams was outstripped by an expanding variety of front-door programs, including those targeting post-graduates, business investors and highly specialized workers (Howe et al., 2019). Such groups came to constitute 41.3% of all temporary work visa categories in 2019/20 (Figure 1).<sup>3</sup> Alongside this development, enabled by the proliferation of reciprocal migration agreements with substantial quotas starting in the 1990, new state-sanctioned programs with a non-work purpose that nonetheless permit employment grew. Among such programs, WHMs stand out as a sizeable group, constituting fully 40% (or 149,249)<sup>4</sup> of the approximately 366,417 migrants permitted to engage in employment in 2019/20. Meanwhile, less than 20% of migrants entered through side-door programs – that is, programs classified as ‘for a work purpose’ normally involving a labor agreement (i.e. the Temporary Skills Shortage visa and the Seasonal Worker Program) (Figure 1).<sup>5</sup>

The embrace of international migration for employment on a temporary basis has been more sustained in Canada partly owing to the country’s longstanding side-door programs in sectors such as agriculture and domestic work. Migration for employment on a temporary basis grew dramatically in Canada from the early 2000s to the late 2010s. During this period, new temporary work permit holders went from a total of 132,215 in 2002 to 403,865 in 2019 (Figure 3). This growth was accompanied by the expansion of a



**Figure 3.** International migration for employment, Canada (work permit holders), by overarching program type, 2002–2019 (calendar year).

Notes:

1. Sources: IRCC (2020c, 2021d).
2. Values between 0 and 5 are suppressed, all values are rounded to the nearest 5 to maintain anonymity.
3. See Figure 1, notes 4 and 5 for definitions of front- and side-door.

variety of ostensibly front-door programs retroactively reclassified (Vosko, 2020) as falling under Canada’s “new” International Mobility Program (IMP), an umbrella program encompassing various streams, including specialized knowledge workers, recent post-secondary graduates and intercompany transferees. By 2009, inclusive of IEC, the “front-door” IMP aimed formally at facilitating overseas employment among professionals and skilled workers, began to outpace the prototypically side-door subprograms of the Temporary Foreign Worker Program (TFWP) (Figure 3). As part of this growth, whereas Canada issued 15,890 new permits under the IEC in 2002, it issued 61,685 in 2019, fully 51,055 of which went to back-door WHMs.

### Working holiday programs in Australia and Canada: origins, design and operation

Inquiring into the origins, design and operation of WH programs in Australia and Canada suggests that while cultural exchange served as a rationale for programs in both countries at their inception, around the turn-of-the-21st century, they came to target young people for inclusion in the labor force to address qualitative labor shortages. Despite variation in the two countries concerning the industries and occupations within which demands for

filling essential jobs is most acute, flowing from Australia's limited and Canada's long-standing resort to side-door temporary labor migration programs in sectors such as agriculture, the two countries adopt somewhat different regulatory strategies to analogous ends.

### *Australia*

In Australia, the first WH program emerged in 1975 with the introduction of the Working Holiday Visa (417), at which point it was framed as a migration program facilitating "cultural exchange between Australia and partner countries, with particular emphasis on young adult" travelers to Australia, supplemented by an opportunity to work (Department of Immigration and Border Protection, 2014: 3; see also Phillips, 2016: 2). The goal was to encourage young holidaymakers' spending on domestic travel by enabling them "to undertake incidental work ... to supplement their holiday money" (Joint Standing Committee, 1997: iii). Accordingly, early on, WHMs had very little effect on the labor market (Harding and Webster, 2002: Appendix C), unsurprisingly given initial restrictions on length of stay (maximum one year), job tenure (maximum three months at one employer) and source country eligibility (exclusively available, at first, to WHMs from UK, Ireland and Canada) (Department of Home Affairs, 2020b, 3).

As Table 1 shows, in 2005 the Australian Government developed a new and more restrictive (in terms of criteria and quotas) WH program called the Work and Holiday Visa (462), under which all subsequent agreements have been negotiated.<sup>6</sup> That year, a second participation for up to 12 months became permissible under the original Working Holiday Visa (417). First time participants who performed specified "seasonal work," defined subject to regulation, as the equivalent of three months (or 88 days) of full-time work in a "regional area,"<sup>7</sup> were eligible for the extension (Department of Home Affairs, 2005). Initially, specified work encompassed various types of agricultural work, however, the category expanded to encompass work in regional industries including mining in 2006, construction in 2008 and brushfire recovery and critical COVID work in the healthcare/medical sectors (anywhere in Australia) in 2020 (Department of Home Affairs, 2020a; Swoboda and Dosser, 2016).

From the outset, a rationale for extension was to incentivize WHMs to work in agriculture, an industry forecasting medium- and long-term labor needs offering essential jobs in remote areas undesirable to locals. Other avenues for addressing shortages through temporary labor migration were considered, including an expansion of the existing employer-sponsored skilled labor streams and side-door seasonal schemes. However, a regulatory impact statement found that expanding guestworker programs posed the threat of creating "structural dependence on foreign labour" perpetuating "exploitation and abuse" among these "guest-workers" (Department of Home Affairs, 2005: 7). This concern may have contributed to the extension of a wider range of labor and social protections accorded to participants in the Seasonal Worker Program (SWP) as well as the adjunct Pacific Labor Scheme (PLS) compared to those in the highly de-regulated WH program. For instance, compared to those in loosely regulated WH programs, the side-door SWP permits employment for up to nine months annually among citizens of the

**Table 1.** Comparison of working holiday programs in Australia and Canada.

	Working holiday (417) (Australia)	Work and holiday (462) (Australia)	Working holiday program (Canada)
Date of origin	1975	2005	1951
Number of agreements	19	25	36
Maximum length of visa	1 year	1 year	1 year (with exception of New Zealand (23 months) and Australia, France, Ireland and the UK (24 months))
Annual country-specific caps/quotas	No	Yes (with exception of USA)	Yes (with exception of Australia)
Criteria	Age: 18–30 (35 for France, Ireland, and Canada) Passport from eligible country	Age: 18–30 Passport from eligible country Meet educational requirement (normally some post-secondary education)	Age: 18–35 <sup>a</sup> Passport from eligible country (or Recognized Organization sponsorship)
Maximum length of employment with a single employer	Six months (with some sectoral/regional exceptions)	Six months (with some sectoral/regional exceptions)	Unlimited
Possibility for renewal	Yes, if working in a specified industry and/or region. Up to two subsequent participations	Yes, if working in a specified industry and/or region. Up to two subsequent participations	Yes, but only through Recognized Organizations with limited quotas

1. Sources: (Department of Home Affairs, 2020b; IRCC, 2019, 2022).

<sup>a</sup>Ten of 36 agreements limit participation to those between 18 and 30 years (Andorra, Austria, Belgium, Hong Kong SAR, Japan, Republic of Korea, Luxembourg, Netherlands, Sweden and the UK) and participants from Mexico are limited to ages 18–29.

Pacific Islands. On account of seasonal workers' acknowledged vulnerabilities, among other requirements, employers must fulfill or exceed the minimum terms of the relevant industrial instrument (or award), make participants aware that they can join a union, guarantee a minimum average of 30 hours of work per week, engage in fair recruitment and demonstrate to government that seasonal workers will benefit financially from their participation (Department of Education, Skills and Employment, 2018). Accordingly, studies show that the costs of labor beyond wages to employers utilizing the SWP are

considerably higher than those utilizing WH programs, a more likely rationale for the modest size of the SWP (Zhao et al., 2018: 1–2).

Going forward (i.e. as of 2006), as numbers of WHMs grew before stabilizing at around 210,000 visas<sup>8</sup> issued annually between 2016/17 and 2018/19<sup>9</sup> (Department of Home Affairs, 2020e), all bilateral agreements facilitating this growth fell under the more restrictive Work and Holiday (462) program. However, provision for a second visa under this new Work and Holiday program came into effect in 2016, at which point current and former visa holders could gain access to repeat participations if they engaged in specified work in tourism/hospitality or agriculture in designated areas of Northern Australia. Around the same time, where an applicant was working as an au pair or employed in certain industries in Northern Australia (e.g. agriculture, construction, mining, tourism), the government extended the 6-month cap on length of time participants may work for a single employer to 12 months under both programs. Such expansion was followed in 2018 by an extension of the age range in the bilateral agreements with Canada, France, and Ireland, such that anyone 18–35 years of age qualified as youth. Shortly thereafter, Australia also introduced the possibility of a third participation for those completing a minimum of an additional six months of full-time specified work in regional (or Northern, in the case of 462 visa holders) Australia.

In the four decades after their inception, therefore, despite continuing to encourage “cultural sojourning” among youth in a narrow age group, WH programs in Australia gradually expanded beyond their original cultural exchange and “non-work” purposes.

## *Canada*

In contrast to its Australian counterpart, IEC, the umbrella through which Canada first facilitated travel and work exchange opportunities for Canadian and foreign youth (and within which its contemporary WHM program falls), originated earlier, in 1951. Prior to the program’s introduction official immigration policy barred temporary visitors from working while in Canada (unless they were in-demand workers approved by the National Employment Service) (IRCC, 2019: 10). Since that time, IEC has grown – experiencing a near fourfold increase in work permit holders (from 15,890 to 57,950) between 2002 and 2019 – to represent Canada’s second largest IMP subprogram.

The growth of the program through this period is especially notable given Canada’s practice of limiting participation through country-specific quotas, a practice that Australia maintains only in the Work and Holiday stream. Structured around bilateral, reciprocal youth mobility agreements and arrangements negotiated between Canada and 36 other countries (as of 2022), agreements typically include one or more of three categories: Working Holiday, Young Professionals, and Co-ops. Within this triumvirate, the WHM category draws the largest numbers of participants. Between 2013 and 2017, 81% of foreign youth participating in IEC fell under this program, representing the fourth largest such program in the OECD (behind Australia, the US and New Zealand) (IRCC, 2019; OECD, 2019: 27).

Canada issues open work permits to youth participating in the WH program allowing them to work for virtually any employer in the country (IRCC, 2019). The standard length

of work permits issued varies by participants' country of origin. Agreements with the vast majority of countries set out a 12-month maximum, yet those with Australia, France, Ireland, New Zealand, and the UK have terms of 24 months. These longer permits make it more feasible for WHMs from these "culturally compatible" source countries, to quote Canada's former Minister of Immigration (Kenney as cited by Helleiner, 2017: 300), typically imagined to be cultural sojourners, to transition to permanent residency.<sup>10</sup> Their more generous duration is particularly notable as these countries are among the top eight countries of citizenship of youth admitted under the WHM program, constituting fully 59% of participants in 2019.<sup>11</sup> This source country dynamic is also linked to the fact that Ireland and France have the two highest quotas, standing at 10,500 and 7100 in 2020, respectively, while Australia's quota is unlimited (IRCC, 2021a; IRCC, 2021b; IRCC, 2021c).

In contrast to Australia, repeat participation as a WHM is highly restricted in Canada; Recognized Organizations (universities and various non-profit organizations), through which a small quota of youth access the program, can grant limited repeat participations annually independent of where the WHM plans to engage in employment – both the region and the industry (or occupation) in which these open work permitholders aspire to work (IRCC, 2020a). Thus, unlike in Australia, repeat participation as a WHM is not tied explicitly to documented labor shortages. The absence of such incentive structure reflects the existence of temporary labor migration programs of significant magnitude in industries in which employer demands to fill essential jobs are unmet by nationals, such as agriculture. Most participants in agricultural subprograms of the TFWP migrate from countries in the Caribbean and Latin America, whereas over half of Canada's WHMs are from Australia, France, Ireland, and the UK (as of 2019). It might therefore appear that Canada's WH program more closely approximates a cultural exchange program, attracting travelers from affluent countries, than its Australian counterpart. Yet WHMs' considerable labor force participation in Canada, alongside the contraction of those subprograms of the TFWP outside agriculture, in which many labor (e.g. accommodation and food services), suggests that this characterization – and its attendant comparison – is not straightforward. A closer look at Canada's WH program and its participants, especially alongside the more well-documented Australian case, reveals key similarities in these settler states' WH programs and especially their effects (i.e. qualitative outcomes).

## **Working holidaymakers and their conditions of work and residence in Australia and Canada: continuities through back-door entry**

Demands for workers to fill vacancies undesirable to locals that Australian and Canadian WH programs address are distinct, shaped by these settler states' historical approach to encouraging international migration for employment on a temporary basis. Comparison of the two contexts nevertheless reveals internal stratification between genuinely mobile WHMs reflecting the image of the "cultural sojourner" and those effectively migrating for work purposes through the back-door in both instances. Furthermore, while

data reveal less well-entrenched insecurities among WHMs in Canada than in Australia, larger trends highlight the potential for convergence where conditions of work and residency are concerned.

### *Australia*

In the Australian case, WHMs – that is, participants in both the Work and Holiday and Working Holiday programs – numbered 209,036 in 2018/2019. In 2019/2020, during the COVID-19 pandemic, numbers dropped below 200,000 (Figure 1) but were considerably higher than those engaged in post-study work (54,021) and highly specialized (or “skilled”) work (30,296).

*Demographic make-up.* As for the composition of the WH workforce, in 2018/19 about 14% (28,813) and 86% (180,233) participated in the Work and Holiday and Working Holiday programs respectively. However, between 2012/13, when the overall total of WHMs peaked, and 2018/19, participation in the Working Holiday program declined by 28% whereas it grew by 195% in the Work and Holiday program. Given that the less restrictive Work and Holiday Program facilitates participation of migrants from lower-income countries where English is not a first language, this program’s growth, in relation to its counterpart’s decline, complicates the image of working holiday makers as affluent tourists or cultural sojourners.

Breaking down visas granted by age into the discrete categories of 18–25 and 26+, among those enrolled in the Working Holiday program, from 2005/06 and 2019/20 trends in age were relatively consistent. Specifically, the bulk of participants fell in the younger age group (though from 2017/18 to 2019/20 the percentage of participants in the 26+ category grew modestly). From 2005/06 to 2019/20, there was near gender parity among participants in the Working Holiday (417) program. In contrast, whereas men and women represented fully 75% and 25% of participants, respectively, in its Work and Holiday (462) counterpart in 2005/6, over this period women came to hold higher concentrations such that the ratio for 2019/20 was 60% to 40% women to men. Meanwhile, with regards to repeat participation, women participants have exceeded 60% of repeat participants every year since such opportunities became available.

Additionally, examining trends in source country reveals that the Working Holiday program, in which a more limited number of countries participate by way of bilateral agreement, a higher percentage of such program participants from Taiwan and South Korea opt for repeat participation.<sup>12</sup> This trend is more prominent among those enrolled in the Work and Holiday program, suggesting sustained participation of WHMs from lower-income countries for whom English is not a mother tongue (i.e. Chile, China and Indonesia) (Table 1). These findings are consistent with past trends, insofar as China and Chile have been in the top five source countries for first and second participations since 2016/2017, while Indonesia entered the top five for second participations in every year between 2017/18 and 2019/20 (Department of Home Affairs, 2017, 2018, 2019, 2020a, 2020b, 2020c, 2020d, 2020e, 2020f, 2021a, 2021b). Such gender and source country dynamics shaping repeat participation reflect a program designed to

**Table 2.** Australian working holiday (417) and work and holiday (462) visas granted, first and second participations by top five source countries, 2019/20

	Working holiday (417)		Work and holiday (462)	
	First visa	Second visa	First visa	Second visa
1	United Kingdom (19.6%/18,078)	United Kingdom (22.7%/6414)	United States (23.2%/4596)	China (28.6%/1755)
2	France (15.5%/14,341)	Taiwan (15.5%/4390)	China (15.5%/3078)	Argentina (12.4%/761)
3	Germany (13.4%/12,321)	France (13.1%/3719)	Argentina (12.4%/2450)	Chile (12.1%/739)
4	South Korea (10.6%/9782)	South Korea (9.7%/2878)	Spain (10.2%/2019)	United States (11.4%/698)
5	Japan (6.8%/6272)	Ireland (9.5%/2693)	Chile (8.5%/1687)	Indonesia (11.1%/679)

1. Source: Department of Home Affairs (2020b).

2. Units: visas granted by source country, financial year 2019/20.

ensure that repeat participants engage in employment addressing qualitative labor shortages – as discussed above (Table 2).

*Industrial location and working conditions.* Australia's two WH programs are structured to ensure that repeat participation addresses labor shortages in select occupations and industries undesirable to nationals; consequently, the only industry-based data publicly available on WHMs pertains to second participations, although data on third participations is emerging. In 2019/20, those granted a subsequent (second or third) participation in the Working Holiday program overwhelmingly accessed subsequent participations through agricultural labor (82% and 75.3%, respectively). In contrast, as specified industries are more varied among those enrolled in the Work and Holiday program, in 2019/20, 51.3% of participants accessed second participations through agricultural work, while 46.2% did so through work in the hospitality sector. WHMs' concentration in certain industries characterized by labor shortages is a source of concern given the conditions of employment therein (Wright & Clibborn, 2017: 184). Attesting to such concern, a third of Working Holiday Program participants surveyed by the FWO (2016: 4) in 2016 reported that they were paid less than the minimum wage. Relatively low hourly wages are exacerbated by differential taxation rules for Australians and temporary residents – WHMs are taxed at 15% from the first dollar earned (which is automatically withheld from their pay) unlike citizens and permanent residents who had an \$18,200 tax-free earnings-threshold in 2021 and distinct from WHMs in Canada who, akin to other labor force participants, likewise had a \$13,229 threshold in 2021 (Government of Canada, 2021).<sup>13</sup> A lack of access to jobseeker payments in periods of unemployment, sickness or injury due to residency requirements heightens this insecurity (Robertson, 2014: 1923). Furthermore, during the global health pandemic in 2020/21, WHMs were ineligible for COVID-related sick leave payments. Such exclusions

diminished already limited access to subsidized healthcare in the first instance: while Australia maintains reciprocal arrangements that allow visitors to enroll in basic Medicare benefits (subject to a levy on their taxes) with a subset of high-income countries participating in the Working Holiday Program (i.e. Belgium, Finland, Italy, Malta, the Netherlands, Norway, Ireland, Sweden and the UK) and one country participating in its Work and Holiday counterpart (i.e. Slovenia), WHMs migrating from other source countries must rely on purchasing private health insurance.

Additionally, WHMs lack access to unfair dismissal protection given the 6-month limit on working for a single employer prescribed under both programs, an exclusion discouraging them “from raising issues about occupational health and safety or wage theft because they are not protected... when their employer takes adverse action against them” (Migrant Workers Centre, 2020: 3). In sectors such as agriculture, such exclusions reinforce dependence on employers, upon whom WHMs also rely for accommodation, transportation, and access to other services (FWO, 2016).<sup>14</sup>

Given these conditions, unsurprisingly, in 2012, nearly a quarter of disputes filed with Australia’s FWO by temporary visa holders (23%) were from WHMs, specifically, 417 visa holders (FWO, 2016). The number of disputes that go unreported is also likely significant as a 2016 survey conducted by the FWO found that 59% of the WHMs surveyed were unlikely to complain out of fear of employer reprisal, fueled by their lack of access to unfair dismissal protection and the threat of repatriation.

Still, pointing to the reliance on WHMs as a labor-cost containment strategy in industries characterized by unmet demands for essential labor locally due to the precarious nature of particular jobs, even during the 2020–21 COVID-19 pandemic, employers in such industries lobbied for the easing of visa renewals among existing WHMs (Joint Standing Committee on Migration, 2020). Those in agriculture were, moreover, most vocal in raising concerns about impending labor shortages with the diminution of this labor supply. Accordingly, in a submission to a 2020 *Inquiry into the Working Holiday Maker Program*, Australian Fresh Produce Alliance (AFPA) and Deloitte Access Economics claimed that “the removal of WHMs from the fresh produce industry would [prompt]... a \$6.3 billion reduction in the value of the [Australian] horticulture industry” (Joint Standing Committee on Migration, 2020: 5). Raising further alarm, large industry associations claimed that the resultant job loss would also increase the price of fruits and vegetables for Australian consumers appreciably (AFPA and National Farmers’ Association (NFA) as cited by Joint Standing Committee on Migration, 2020: 3, 5).

Across submissions to this Inquiry, there was a recognition that agricultural employers, particularly those reliant on harvesters, are able to utilize WHMs’ because of the requirement to undertake this work to secure subsequent visas (AFPA and NFA as cited by Joint Standing Committee on Migration, 2020: 4). Employers also acknowledged that WHMs likewise provide a more flexible agricultural workforce, enabling them to cope with fluctuations in demands for labor, compared to the SWP and PLS, side-door entry programs which are more regulated to limit exploitation.<sup>15</sup> The “flexibility” offered through the back-door by the WH schemes – wherein, as revealed above, women and those from lower-income countries where English is not a first language predominate as repeat participants – was also tied to preserving secure jobs for Australians

since, according to the Northern Territory Farmers Association (as cited by Joint Standing Committee on Migration, 2020: 1), “every permanent job performed by an Australian citizen or permanent resident in the industry is dependent on 3 harvest roles, usually performed by visa holders.” Thus, while entries of WHMs, many of whom were destined for agriculture, declined in 2020/21 overall, the decline of first Working Holiday and Work and Holiday grants were steepest while second Work and Holiday grants actually increased,<sup>16</sup> as provisions were made to ensure their continued participation.

## Canada

Alongside the overall contraction of the side-door TFWP, coupled with the continued growth of agricultural subprograms under its auspices, WHM programs also grew in Canada in the 2010s. Canada was host to a cumulative total of 322,620 WHMs in the 2013–2019 period. Between 2002 and 2019, the annual number of migrants to Canada under the IEC program quadrupled, approaching 60,000 permit holders in 2019 (before the COVID-19 pandemic) and, in the 2013–2019 period, considered cumulatively, WHMs represented fully 85% of this group (Figure 2).

*Demographic make-up.* Considering the years 2012–2019 cumulatively, there was near gender parity among WHMs. With respect to age, nearly 55% of WHM in Canada were over the age of 25 in this period, consistent with trends in both Australian programs (IRCC, 2020b). In turn, Australia, France, Japan Ireland and the UK were the top five countries of citizenship of those participating, representing 16.8%, 14.0%, 12.3%, 11.3% and 10.7% respectively, a group of countries characterized by socioeconomic profiles akin to the top source countries of first participants in Australia (Table 1). Attesting to the significance of labor force participation among WHMs in Canada, a program evaluation in 2017 found that an overwhelming majority (93%) also reported engaging in employment, of whom fully 78% reported working full-time. Of those who were employed, most surveyed (82%) reported receiving financial compensation, although a larger percentage of respondents employed as Young Professionals (90%) than as Working Holidaymakers (84%) received financial compensation for their work (IRCC, 2019: 24).

*Industrial location and working conditions.* In an overlapping period, specifically between 2004 and 2015, in which the Canadian government undertook an evaluation of IEC and its subprograms, the incidence of employment among IEC participants as a whole also grew steadily as did their average annual employment earnings, which rose from \$5200 to \$15,300. However, average annual employment earnings of \$15,300 is a relatively low figure given that over three-quarters of IEC participants reported working full-time in the 2013–17 period, prompting the Canadian government to infer that these visa holders may primarily be occupying lower skilled and/or entry level positions (IRCC, 2019: 24). Adding to this precariousness, although all IEC participants must hold private (often costly) health insurance that covers medical care, hospitalization, and

medical repatriation as a condition of their entry, an inability to access unemployment insurance (i.e. redundancy) payments is the norm as qualifying requirements pivot on hours and duration of employment.

Although there is a dearth of accessible administrative data on patterns of labor force participation among WHMs, a review conducted by the federal government in 2018 shows that in each year between 2010 and 2015 the top five industries in which IEC participants worked were accommodation and food services, retail trade, arts, entertainment, and recreation, administrative and support and waste management services, and construction. As of 2015, the largest percentage (fully 36%) worked in accommodation and food services. The high concentration of IECs in this industry is notable given the announcement of a moratorium on the hiring of migrant workers in food services and retail trade sectors under the TFWP a year prior (ESDC, 2014). Following this review, the moratorium was retained only for “positions that require little or no education or training” in economic regions with employment rates lower than 6%.<sup>17</sup>

The scandals sparking such action included those involving large franchises, revealing that WHMs are working for employers accessing migrant workers through the TFWP for concerning reasons, such as the ability to deny them legal rights and entitlements, in the pre-2014 period (Fudge and Tham, 2017). Of particular import, engaging in employment in low-waged industries, such as food services, effectively thwarts WHMs’ access to the limited routes available for securing permanent residency for participants falling into this demographic group – for example, the Canadian Experience Class stream, through which WHMs are most likely to apply for permanent residency, requires the equivalent of one year of *full-time skilled* work experience in Canada – a stiff requirement for WHMs – as evidenced by their self-reports (Coderre and Nakache, 2021), especially those from a majority of source countries for whom open work permits are issued for 12 months maximum (i.e. except Australia, France, Ireland, New Zealand and the UK).

Somewhat distinct from Australia, during the COVID-19 global health pandemic, Canada put all invitations via IEC on pause; simultaneously, it introduced extensive restrictions for new entrants with the effect that few prospective participants could enter.<sup>18</sup> The government permitted IEC participants present in Canada working in any field to apply for extended work permits up to the maximum duration specified in each country’s mobility arrangement with Canada. In comparison to Australia, which issued what were essentially 12-month long sector-specific closed work permits to WHMs seeking an extension and willing to work in a critical occupation,<sup>19</sup> Canada required WHMs whose permits were about to expire to apply to stay as visitors (rendering them unable to work). In this context, IEC permitholders dropped to 17,640 in 2020 (a decrease of 71.4% compared to 2019); yet WHMs continued to account for 83% (14,725) of all such permit holders (IRCC, 2021e). This policy response underscored the Canadian government’s continuing assumption that WHMs are cultural sojourners. However, that businesses in accommodation and food services had to scale back or close due to public safety requirements throughout 2020 and into 2021 is not incidental. Declining provision of such services during the global pandemic moderated employer demands for WHMs to fill front-line jobs therein. Meanwhile, classifying migrants in agriculture as “essential workers,” the Canadian government continued to admit

participants, most of whom migrated from Latin America and the Caribbean, under its agricultural temporary migrant work programs such that 50,585 arrived from January to November 2020 (vs. 56,690 in 2019), a modest decline in arrivals compared to that experienced in Australia (IRCC, 2021d).

Policies and programs prioritizing employer demands for migrant workers in essential sectors such as agriculture, documented in the analysis of the Australian WHM schemes above, are thereby evident in the Canadian context (via the TFWP). And though the demand for workers in accommodation and food services was clearly impacted by COVID-19 safety protocols, there is nothing to suggest that, outside of the pandemic, Canada's WHM program is exempt from such demands within these industries.

## **Conclusion: lessons learned**

In Australia and Canada, WH programs use the rhetoric of cultural exchange to justify recruiting young travelers for work in essential jobs undesirable to many permanent residents and citizens. By treating WHMs as cultural sojourners, albeit to different degrees and via distinct regulatory strategies, these countries' respective programs heighten their precarious residency and job status overall while fostering internal stratification among differently located social groups. By using WH programs to promote employment in specific industries, in Australia WHMs are highly concentrated in agriculture—a degree of concentration sustained by permitting only those WHMs willing to work in this and a few other industries and occupations to extend their visas. This strategy of linking participations to engaging in employment therein is seemingly contributing to a distinction between largely younger WHMs resembling “cultural sojourners” less likely to engage in repeat participation as opposed to somewhat older WHMs whose profiles do not conform neatly to this image. Moreover, while WHMs from the UK and France remain prominent in the mix of second and third participants, Australia's WHM programs have seen increasing concentrations of participants from certain less affluent countries (e.g. Taiwan) from participation to participation, despite conditionalities attached to extensions (i.e. that repeat participants engage in occupations and industries associated with heightened forms of exploitation). As such, Australian back-door “cultural exchange” programs reproduce labor market insecurities associated with long-standing temporary migrant work programs in high-income receiving countries, such as Canada, programs under scrutiny for exacerbating racialized precariousness in their reliance on workers migrating from relatively low-income source countries source countries in Latin America and the Caribbean.<sup>20</sup>

Approached through this lens, Canada's prevailing side-door migrant work programs, especially in agriculture, seemingly moderate the expansion of WH programs to the degree that it has occurred in Australia. In comparison to Australia, Canada's WH program is of smaller magnitude and its formal program parameters more closely approximate “cultural exchange.” Still, its holidaymakers work for pay and many of the industries in which they are most concentrated (e.g. accommodation and food services) are characterized by corrosive conditions – of sufficient concern to spur a moratorium on the hiring of migrant workers in food services and retail under the TFWP in the

mid-2010s. Moreover, lengthy visas, providing pathways to permanent residency, are only extended to WHMs from a few affluent source countries where Canada's two official languages are dominant – Ireland, Australia, France, New Zealand, and the UK. Comparing WH programs and their uptake in Australia and Canada thus underscores how the two countries' regulatory strategies share corresponding a purpose – they aim to contribute to rectifying qualitative labor shortages through the back-door – threatening to reproduce source country-based stratification in ways poised to heighten precariousness. The complex character of these countries' different programs thus merits closer scrutiny. It also underlines the need for further comparative analyses of mobility programs assumed to involve liberated global movement among migrants with varying (often non-work) objectives.

### **Acknowledgement**

I thank Keelin Griffin and Cynthia Spring for their research assistance, anonymous reviewers and JIR editors for their helpful comments, and the SSHRC for its support via Insight Grant #435-2021-0291.


### **Declaration of conflicting interests**

The author(s) declared no potential conflicts of interest with respect to the research, authorship, and/or publication of this article.

### **Funding**

The author(s) received no financial support for the research, authorship, and/or publication of this article.

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### **Notes**

1. Back-door entry can refer to undocumented migration yet is not a focus herein.
2. While country of citizenship, the unit of analysis of administrative data labelled “source country,” is correlated imperfectly with migrants' self-identified homes or places of origin, I follow scholarly analyses using such data to help disclose, at a high level of abstraction, colonial and racializing dynamics (see for e.g. Boyd et al., 1986; Boucher, 2019).
3. Unless otherwise specified, data for Australia reported in Figure 1 refer to financial year, which runs July 1 to June 30 annually, and to visas granted.
4. Unless otherwise noted, due to its unique character and significant magnitude, migrants holding a Special Category Visa, which allows any citizen of New Zealand (i.e. the 444 Visa) to live, to work and to study in Australia as long as their New Zealand citizenship remains valid, are excluded from total international migrants for employment on a temporary basis.

5. Numbers of WHMs peaked (at 258,248) in 2012/13. Yet, since that time, WH programs have remained Australia's largest category of programs not normally involving a labor agreement in the country (excluding the Special Category Visa).
6. Under both WHM programs, as of December 2020, Australia had agreements with 44 countries, half of which were signed since 2009, with 14 signed between 2015 and 2020 alone. That year, the government also reported that it was negotiating a further 17 agreements, including with India, Mexico, the Philippines and Brazil (Department of Home Affairs, 2020f).
7. According to the Fair Work Ombudsman (FWO) (2016: 2) regional Australia "is classified as anywhere with the exception of the Australian Capital Territory, Sydney, Newcastle, the Central Coast and Wollongong, the greater Brisbane area and the Gold Coast, the Melbourne metropolitan area and Perth and surrounding areas".
8. In sharp contrast to the 12,202 and 160 issued annually in 2018/19 under the SWP and PLS, respectively.
9. While there is limited industry-wide data available on the employment of WHMs in agriculture nationally, a 2016 program review conducted by the Department of Agriculture and Water Resources exploring their significance in agricultural regionally suggests that, in 2014/15 91% of workers employed in plant industries in the Northern Territory were overseas workers of whom 77% were on WHM visas (Department of Agricultural and Water Resources, 2016: 15).
10. No administrative data sources chart the proportion of WHMs desiring permanent residency. One small sample qualitative study found that a majority of IEC participants sought permanent residency and that WHMs from sources with shorter work permit lengths employ various strategies to extend their stay, including asking employers to hire them under another program or sponsor them independently, risky ventures, which can lead to extreme dependence on employers because access to permanent residency is conditioned by the length of stay (Coderre and Nakache, 2021, 12–13).
11. Portugal also signed a Youth Mobility Agreement with Canada providing for 24-month terms of starting in 2019.
12. Since 2016/2017, the first years for which second participations were available under the Work and Holiday program, Taiwan has moved up from second to first place in source rankings for second participations, suggesting that the findings outlined in 2019/2020 are consistent with trends in the previous three fiscal years; likewise, South Korea has also increased its share of second participations since 2016/2017, albeit to a lesser extent than Taiwan. While data on third participations (an option introduced in 2019) is still emerging, in the two years for which data are available, this pattern holds for third participations as Taiwan continues to increase its share. It is nevertheless important to note that, under the 417 visa, first and second participations for WHMs from the UK and France are also relatively high (Department of Home Affairs, 2017, 2018, 2019, 2020b, 2021b).
13. Also indicative of inequities in taxation, while employers must pay superannuation to WHMs earning more than \$450 AUD/month, who receive it in a lump sum upon departure, these payments are taxed at 65%.
14. On the possibilities of and barriers preventing mobilization and unionization among WHMs in Australian food production, see Underhill et al. (2020).
15. As Citrus Australia submitted, SWP and the PLS are resource intensive, while "WHMs can drop off a resume and start the next day" (Hancock, 2020: 3).
16. From July 1 to December 31, 2020, compared to the same period in 2019, visa grants declined by 80% across the whole WHM program (i.e. including both 417 and 462 via categories). Although there was a 99.5 decrease in both first Working Holiday (417) and first Work and

- Holiday (462) visa grants during this time, there was just a 5.4% increase in second Work and Holiday (462) visa grants.
17. The justification: in these regions, “for many youth, these [food services] jobs are their first opportunity to participate in the labour market and each time an employer hires a temporary foreign worker in one of these jobs it potentially deprives a Canadian from that all-important first job” (ESDC, 2014: 11).
  18. Where participants sought to come to Canada, they were required to provide a job offer, including a note from the prospective Canadian employer indicating that their business was operating and that the candidate fulfil a 14-day quarantine. Since only 19% of WHMs from 2013 to 2017 came to Canada with arrangements for employment (IRCC 2019, 24) and given difficulties in demonstrating they were able to meet quarantine requirements, however, very few were poised to these requirements.
  19. To qualify for Australia’s Pandemic Event Visa, visa holders were required to continue working to work in the critical occupation and position for which they received the visa (Department of Home Affairs, 2021).
  20. Preliminary data on women’s overrepresentation as subsequent participants in Australia’s 462 program, suggest its cultural exchange programs can also reproduce gendered precariousness.

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